

# Health Services

## Medical Services

Program faculty, the Program Director, and the Medical Director are not permitted to participate as health care providers for enrolled students. Students must access non-emergent medical care as needed based on their private health insurance plan.

All currently enrolled LMU students are eligible to use the medical services offered through LMU Student Health Center (SHC). The SHC is located on the 3rd floor of the Student Center, Suite 315. Students are seen on a walk-in basis; no appointments are scheduled. Staff includes a licensed practical nurse (LPN), family nurse practitioner (FNP) and doctors of osteopathic medicine. There is no fee for students to visit with any acute concerns. Limited testing is offered in the clinic and labs can be sent out as deemed necessary. Students will not be charged for office visits. If lab work is deemed necessary, students are responsible for paying all associated lab fees. Insurance information will be obtained at the visit and submitted to the laboratory, but the student will be responsible for paying any charges not covered by insurance. The SHC staff will not collect payments or submit billing to any 3rd party providers or insurers. Hours of clinic operations are Monday - Friday 8am-4pm with the exception of the lunch hour between 12 and 1. Call 423-869-6249 for any questions.

\*The SHC adheres to the LMU inclement weather policy. If administrative offices are closed, the SHC will also be closed.

<https://www.lmunet.edu/student-life/student-health-center/index>

## Hospitals

There are two hospitals in the immediate vicinity, Claiborne County Hospital, 1850 Old Knoxville Road, Tazewell, TN, and Appalachian Regional Hospital (ARH), 3600 W. Cumberland Avenue, Middlesboro, KY. Both hospitals have emergency services 24 hours a day, seven days a week. Hospital care is not included with tuition; therefore, students are required to pay all charges for services rendered.

## Mental Health Counseling Services

Students have access to confidential mental health counseling through the office of Mental Health Counseling and can make confidential appointments online at <https://www.lmunet.edu/counseling/index>. Students may also complete confidential mental health screenings, access information and directions on handling mental health emergencies on and off campus, and gain assistance in obtaining mental health counseling while completing educational activities off campus.

## Well Connect Online Therapy

Well Connect is counseling service made available to All LMU students regardless of campus location. This service provides up to five, free mental health counseling sessions, per unique mental health need each semester. Students may contact Well Connect at 1-866-640-4777.

## After hours mental health emergencies:

Call 423-869-6277

After hours calls to the LMU Office of Mental Health Counseling are forwarded to a call center staffed with professional mental health counselors who will assist callers. This service is also available at any time during the weekend, holidays, and when the campus is closed for inclement weather.

**\*Please note: In the case of a medical or psychological life-threatening emergency, call 911 immediately.**